



Barklav

Manning Services

BARKLAV Quality Policy

BKV applies Quality Management System as the Company's wide commitment to achieve the Quality Objectives.

The Quality System has been implemented on all levels of BKV's organization as per provisions of the ISO 9001:2015 standard, to ensure a high-quality performance.

The Quality System is developed to control all procedures, operations, documentation, both internal and external, within BKV organization.

BKV is committed to continuous improvement of the Quality System and the main objective is to supply Services of consistent quality to its Clients and to ensure compliance with the applicable codes, standards and regulatory requirements.

Our good faiths are available to our Clients at all times.

Quality Objective

The Quality objective of BKV is to control the company's daily operation and ensure that the delivered Services meet the Customer requirements, needs and expectations.

The objectives and the standards laid down in the QMS controlling BKV operation to be met within the framework of applicable standards, statutory regulations and applicable law, and through efficient and cost-effective execution.

All employees have a duty both to follow the QMS and to suggest changes to be done ensuring that the daily operations and the manuals' provisions and procedures are in accordance.

Commitments

- Quality is a top priority for everyone in BKV;
- We shall assure compliance with the QMS, codes, standards and regulatory requirements, and conduct all our business with uncompromising integrity and professionalism;
 - Our customers are the ultimate judges of our services;
 - Internal and external customers shall be served with the same diligence;
- Complaints and comments from our customers are valuable input for improvement and shall be treated and registered accordingly;
- We will pursue continuous improvements and innovation, to create a competitive advantage for our customers and ourselves;
- We will provide services that anticipate and exceed the expectations of our customers.

Laurentiu Adrian LAZAR
Managing Director